
NATIONWIDE TRANSPORT BREAKDOWN SERVICES LTD Or NATIONWIDE COACH ASSISTANCE LTD – WEBSITE POLICY

This Privacy Notice explains how Nationwide Transport Breakdown Services Ltd or Nationwide Coach Assistance Ltd uses personal information we collect about you when you use this website.

What information do we collect about you?

We collect information about you when you voluntarily complete online forms and provide feedback. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you to contact you about our services or respond to your enquiry.

We use your information collected from the website to monitor traffic to our website.

We will not share your information for marketing purposes with companies outside of Nationwide Transport Breakdown Services Limited or Nationwide Coach Assistance Ltd

We may send your details to and also use information from credit reference agencies and fraud prevention agencies.

Marketing

We would like to send you information about products and services of ours which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date.

You have a right at any time to stop us from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please contact NTBS or NCA.

Access to your information and correction

You have a right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us. We may make a small charge for this service.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Cookies

In common with many other websites, we use cookies to distinguish individual visitors to our website and to provide a more useful and personalised experience. Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. For further information visit www.aboutcookies.org or www.allaboutcookies.org. Cookies cannot harm your computer. Your browser options let you choose whether to accept cookies or not and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result. As different browsers work in different ways you should consult the help function of your chosen browser for further details.

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Other websites

Our website may contain links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page.

How to contact us

Please contact us if you have any questions about our Privacy Notice or information we hold about you:

- by email using the form at www.ntbs.co.uk/contact; or
- write to us at Unit 3, Taylor Lane, Denton, Manchester, M34 3NQ.