

Night *and* Day

A directory of specialist 24 hour recovery operators
24 hour call centre – *nationwide coverage!*



Call Marie Dobson on 01952 415334 or email: marie.dobson@ppmedia.co.uk
to advertise your 24 hour call centre on this page

NTBS - the call handling experts 365 days a year

FAMILY COMPANY Nationwide Transport Breakdown Services Ltd operate from their own bespoke control centre in Denton Manchester, which is manned 24 hours a day 365 days a year by helpful, professional and knowledgeable staff who provide support to any type or age of commercial vehicle.

NTBS also operate its own Call Management service, providing dedicated lines for customers to divert your number to. The system allows us to answer all calls in your company name and retaining your own identity. With many companies already utilising this facility by diverting calls as required day or night, assisting them in maintaining a professional service level. In your normal operating areas all requests for assistance will be forwarded to your own on-call technician. If assistance is required out of your normal area

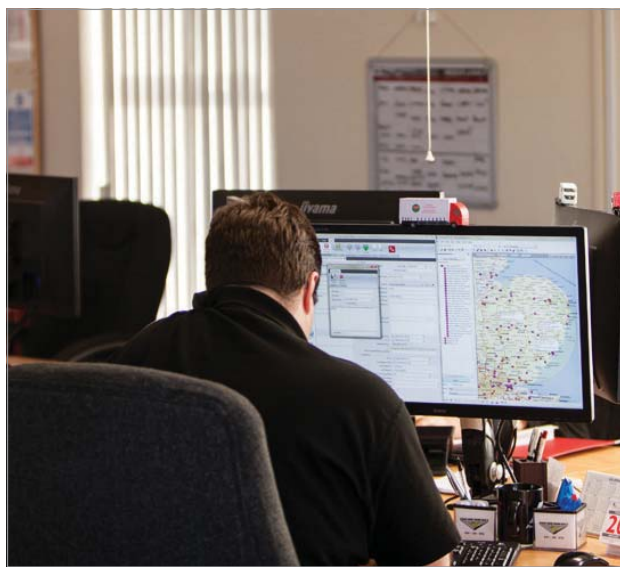
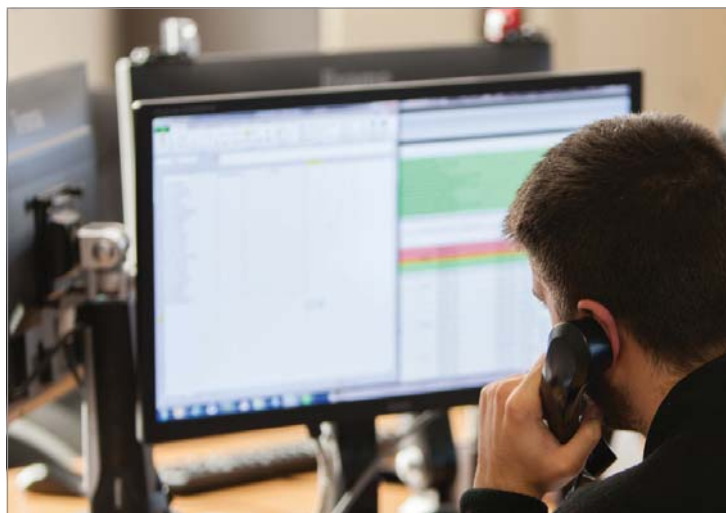
NTBS Call Management operating procedures are produced to meet your requirements and to reflect your business

..... we will use our approved suppliers, with our extensive UK and European network we are able to provide an extension to your network. Customers are kept fully updated during the breakdown incident. Having contact with your technician whilst out working ensuring they remain safe.

NTBS Call Management operating procedures are produced to meet your requirements and to reflect your business, whilst acting as an extension to your business, assistance is only a phone call away for the operator.

Incident details are supplied allowing you to monitor your business operations at all times

All telephone calls recorded for training and monitoring purposes.



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