

LEADING BREAKDOWN SERVICE PROVIDERS

Nationwide Coach Assistance Ltd (NCA Ltd) was formed in 2002 by sister company **Nationwide Transport Breakdown Services (NTBS Ltd)** to provide a unique pay on use service dedicated to the coach industry.

NTBS Ltd was formed in 1987 by Spencer Brown to offer a professional service to the Transport Refrigeration industry both companies are now established as leading breakdown service providers.

Operating from our own call centre based in Denton, Manchester, we provide a "One Stop Shop" support service for any type, model or age of vehicle, including any ancillary equipment. The service includes minor roadside assistance to major RTA's.

Assistance is available throughout

the UK and Europe and all services are accessed 24hours a day 365 days a year using one direct telephone number, where knowledgeable staff are available, to attend to your situation. The target is to be in attendance within 60/90 minutes. If the roadside repair exceeds a previously agreed roadside cost limit, contact is made for authorisation to continue. In recovery situations, quotations can be obtained prior to commencement.

Reciprocal business opportunities play a major part in our support package, with the roadside repairs, and our replacement coach service. Using the coach industry to support fellow operators.

Knowledge of the industry is a key factor in our considerable success,

coupled with access to an extensive network of approved specialist agents. We strongly believe in and apply a "hands on" style of management, which enables a consistent delivery of a helpful quality response with effective communications to operators in trouble, assisting them to protect their reputations and commitments.

NCA have been the official CPT breakdown partner for many years with a dedicated members contact number for the CPT Assistance breakdown scheme.

For further information please make contact on **0161 336 8752**
www.ntbs.co.uk
www.ntbs.co.uk/nca

Help when you need it!

Nationwide Coach Assistance Ltd will get you moving



- Full UK and European Coverage
- Replacement Coaches Available
- Reciprocal Business Opportunities
- Pay-as-you-go Breakdown Coverage

Tel: 0161 336 9389 • Email: nca@ntbs.co.uk • www.ntbs.co.uk/nca  @nationwidecoach